

[illegible]

**Rose M. Miller**

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SEARCHED			
Class	Subclass	Date	Examiner
073	597 601 624 627 628 73 75 159 160	6/3/2005	RMM
	432.1		
324	637-640		
	663-664		
	683-684		
	686-690		
356	364 371 376		
	383-384		
	445-448		
	237 239		
250	330 338.1		
	341.1 340		
	341.6		
	341.8		

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1. The first step is to identify the key components of the system. This includes understanding the hardware, software, and data involved.

2. The second step is to analyze the system's performance. This involves monitoring the system's output and comparing it to the expected results.

3. The third step is to identify the root cause of the problem. This can be done by using a variety of tools and techniques, such as log analysis and network monitoring.

4. The fourth step is to implement a solution. This may involve updating the software, replacing hardware, or changing the configuration.

5. The fifth step is to test the solution. This ensures that the problem has been resolved and that the system is functioning as expected.

6. The sixth step is to document the solution. This provides a record of the problem and the steps taken to resolve it, which can be useful for future reference.

7. The seventh step is to monitor the system. This ensures that the problem does not recur and that the system remains stable.

8. The eighth step is to communicate the results. This involves sharing the findings with the relevant stakeholders and providing them with a clear understanding of the problem and the solution.

9. The ninth step is to evaluate the solution. This involves assessing the effectiveness of the solution and determining whether it has met the requirements.

10. The tenth step is to implement a plan of action. This involves putting in place measures to prevent the problem from recurring and to improve the system's overall performance.

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